

April 1, 2021

Dear Residents and Family/Friends,

Dr. Bonnie Henry and Fraser Health have made changes to the Visitor Policy effective today, April 1st. While this is good news for some, it comes as a worry for others. Please be assured, Seton Villa is working very hard to implement these changes while **ensuring the safety of our community**. We ask that you **work with us** to keep us all well and Covid free. Social distancing, masks and hand hygiene are still the best strategy. Please use your good judgement and keep your bubble small.

What has changed:

- Residents can have up to 2 visitors plus one child (under 18 yrs.) together for a visit in your suite. The three visitors must reside in the same household.
- Visitors are asked not to visit with anyone else on the way to or from the suite and visits are not permitted in indoor common or shared areas.
- Hugs and holding hands are permitted. Please wash your hands before and after both.
- Visits are permitted outside with a maximum of 10 people.
- New residents no longer must isolate for 14 days when they move in.

What has not changed:

- Visitors need to book at least a day in advance by calling the Front Desk between 7 am and 7 pm, 7 days per week. Last minute arrivals cannot be accommodated. **Appointment times start at 8 am and end at 6:00 pm. Visitors need to leave the building by 6:45 pm because Reception closes at 7 pm when the doors are locked.**
- Visitors still need to be screened upon arrival and must wear a medical mask, both inside and outside. We will provide masks if needed. Visitors are asked to perform hand hygiene regularly while on site. Visitors must sign out when leaving.
- **IMPORTANT** Visitors should not come to Seton Villa if they are not feeling well or are concerned in any way about having Covid or a possible exposure to Covid. Always, better safe than sorry!
- Please refrain from eating or drinking while on site, to do so requires the removal of masks which increases the risk.
- Public transportation and taxis continue to be considered higher risk and should be avoided. Personal cars and HandyDart are safer. Wear your mask if not alone.
- **Residents going out must continue to sign in and out at Reception to facilitate contact tracing.**

To everyone, have a wonderful Easter weekend. Stay safe and well.

Best



Michele Cook, Executive Director